

HayZin Aung

WEB DEVELOPER

EXPERIENCE

Client Advisor | Royal Bank of Canada

Nov 2018 - Aug 2020, VAUGHAN, ON

- Resolved and prevented client's banking problems by managing risks
- Adhered to compliance routines, processes and controls to protect client/shareholder interests through transactions
- Marketer/educator of technological advancements for clients

Citizen Service Representative | City Hall

Jun 2017 - Aug 2018, VAUGHAN, ON

- Liaised between citizens and internal staff; directed 400 requests per week via phone, email and in-person, achieved 100% client satisfaction
- Gained in-depth knowledge of the processes of all government departments and ensured the efficient delivery of these processes
- Developed technical skills using software such as JD Edwards by Oracle and Chamelon for patron requests

Client Account Specialist | City Hall

Feb 2015 - Jun 2017, VAUGHAN, ON

- Audited deductions, insurance liability and compliance policies
- Income assessment for low income families – helped over 1,620 families qualify for subsidy
- Statistical analysis of accounting data – tasks included compliance tracking and payment auditing
- Account Specialist mentor and technical support; problem solved software features, wrote, developed, and implemented policy procedures

EDUCATION

BrainStation | Diploma Candidate, Web Development

Sept - Dec 2020, TORONTO, ON

Udemy | MySql BootCamp Certificate

Sept 2020, TORONTO, ON

Udemy | QA Testing Certificate

April 2020, TORONTO, ON

York University | Bachelors in Health and Society

Aug 2013, TORONTO, ON

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SKILLS

QA Testing, HTML, CSS, JavaScript, SQL, Six Sigma Yellow Belt, GitHub, API, React, Node, Scrum, Agile Methodologies

PROFILE

My previous experiences with technological advancements are what has led me to pursue a career in Web Development. My passion for helping clients solve problems has taught me how to communicate effectively with technical and non-technical stakeholders which will be an asset in any Web Developer role.

PROJECTS

Neuroblast (github) | Web Developer
Dec 2020, BrainStation, Capstone
A game app to help users with positive thinking through neuroplasticity. I used React, Ant.Design and SASS for frontend. The API was built using Node.js and Express.js for backend.

Brain-Flix (github) | Web Developer
Nov 2020, BrainStation, Class Project
A video streaming platform for users. I used React and SASS for frontend. The API was built using Node.js and Express.js.

VOLUNTEERING

York Regional Police

2011- Ongoing, GTA, ON

Community outreach participant program based on Crime Prevention