

Zack Lester

UX DESIGNER

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PROFILE

My passion for good user experience started at my last job where I was working with dated software. While looking for new software to implement, I realized that better designed software with good usability would have had a huge impact on my productivity. I chose to get a diploma in user experience design to learn the principles of good design so I can apply it to my work and everyday life.

EXPERIENCE

Payroll Technician | Les Aliments Lesters Ltd.

APR 2019 - MAR 2020, MONTREAL, QC

- Managed a union payroll of over 150 employees.
- Accountable for the daily management of the payroll system, dealing with issues brought up by foreman and/or employee's, processing bi-weekly reports for my superiors, and keeping all payroll records organized.
- Daily efforts resulted in more accurate and efficient data processing for management.

Inside Sales | TLS International

JAN - MAR 2019, MONTREAL, QC

- Worked with agencies in the US to bring lighting solutions for building projects.
- Prepared quotes for various projects, aided in supervising current projects, and ensured the successful delivery & installation of the final product.

Waiter Assistant | Mikado

OCT - DEC 2018, MONTREAL, QC

- Responsible for clearing & setting tables, refilling customer beverages & supplying any missing items needed, assisting servers bringing out food, stocking the kitchen with utensils and dishes.

EDUCATION

BrainStation | Diploma Candidate, User Experience Design

SEPT - DEC 2020, TORONTO, ON

Concordia University | Bachelors in Political Science

JAN 2017 - DEC 2018, MONTREAL, QC

SKILLS

Sketch, Figma, Invision, POP

PROJECTS

Breakthru | UX Research & Product Designer

OCT 2020 - DEC 2020, Academic Project

Researched & developed an app that would help people find passion in their work using sketch, figma, & invision.