

# Ricardo Diaz

UX/UI DESIGNER

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I am pursuing a career in UX Design because it blends together my interests in Hospitality, Technology, and Graphic Design. My background in hospitality has taught me how to understand users' needs and empathize with them which will be an asset in any UI/UX Design role. I am excited to begin a career in a field that will allow me to learn from others while creating memorable experiences for users.

## EXPERIENCE

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### Executive Director | Rooted In Love Outreach

SEPT 2016 - PRESENT, HOUSTON, TX

- Demonstrated leadership and organization by planning, mobilizing and managing more than 100 volunteers for a community outreach event.
- Planned, assembled, and presented weekly Bible Study teachings at church, hospital and prison locations.
- Counseled and communicated with distressed persons which involved empathizing with their needs and de-escalating conflict.

### Mixologist | Arnaldo Richards Pico's

APR 2014 - AUG 2016, HOUSTON, TX

- Formed relationships with customers generating more regular business.
- Filled fast paced, high volume orders in a timely manner.

### Mixologist / Manager | The Eighteenth Cocktail Bar

JAN 2012 - MAR 2014, HOUSTON, TX

- Maximized inventory quality and revenue through negotiations with vendors and stakeholders.
- Implemented processes and procedures for day to day operations, and special events.

## EDUCATION

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### BrainStation | Diploma Candidate, User Experience Design

SEPT - DEC 2020, ONTARIO, CA

### San Jacinto College | Art and Design Associates of Applied Science

JAN 2019 - ONGOING, HOUSTON, TX

2019-2020 Dean's list, 2019 Faculty Award of Excellence, 2020 Merit Based Scholarship.

## SKILLS

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Figma, Sketch, Adobe XD, InVision, Illustrator, Photoshop, InDesign, After Effects, Adobe Animate, Procreate, Lightroom, Premier, Dreamweaver (HTML & CSS), Final Cut Pro, Photography, English / Spanish.