

Judy Chen

UX DESIGNER

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I am a UX Designer who finds fulfillment interacting with people to discover insights into what is important to them: how can trust be established? How can we determine what works and doesn't work?

Bridging the gap between a user and the product through lasting engagement and effective communication are one of the key methods of building a foundation to great experiences.

I am always attracted to the aesthetics of design, but I also value the rewarding experience of forging a long-lasting relationship between the client and the product, driven by authentic understanding and meaningful connections.

EXPERIENCE

Art Gallery Design Assistant | White Rock Gallery

SEP 2018 - 2020, WHITE ROCK, BC

- Custom-designed frames for clients while catering to their needs on one-to-one basis.
- Designed invitations and promotional material for special events and exhibitions.
- Assisted with the curation & design process of art exhibitions.
- Consulted and liaised with artists and clients to build and maintain strong relationships and facilitate the sale and showing of art works.

Gallery Attendant | Nikkei National Museum

JAN 2015 - SEP 2017, BURNABY, BC

- Assisted Museum Programmer with special events coordination and exhibition marketing via social media, to provide effective marketing and public engagement.
- Responded museum and shop inquiries from visiting patrons to ensure quality customer service.
- Addressed visitor inquiries and resolved issues they may have by proposing alternative suggestions.

Collections Assistant | Nikkei National Museum

JUNE 2016 - 2017, BURNABY, BC (Contract)

- Attended negotiation tables with members of Japanese-Canadian community to facilitate event operations including *War Memorial Event* and *Bloom: Ink Art Fundraiser*.
- Curated interactive exhibit by determining themes and approaches in selecting objects and writing interpretive texts to engage deeply with museum collections and content.

EDUCATION

BrainStation | Diploma Candidate, User Experience

JUN 2020, VANCOUVER, CA

University of Victoria | Post-Degree Diploma in Cultural Resource Management

2015 - 2017, VICTORIA, CA

University of Victoria | Bachelor of Arts; History of Art & Visual Studies, Minor in Linguistics

2008 - 2013, VICTORIA, CA

SKILLS

Knowledgeable computing skills in InVision, Sketch, Figma, Adobe InDesign, and Illustrator.