

# Sharon Fung

DESIGNER

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## PROFILE

As an aspiring UX designer, I hope to better provide for users in the way they navigate through digital spaces, as I once hoped I could have provided in physical spaces.

To be able to solve problems that impact people on the daily brings purpose and meaning to what I do; and as a young designer who has mingled in interior and graphic design, I hope to bring these skills to challenge the future of digital design.

## TECHNICAL SKILLS

Adobe Illustrator  
Adobe InDesign  
Adobe Photoshop  
AutoCAD  
Figma  
InVision  
Microsoft Office  
Sketch  
SketchUp

## EDUCATION

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### BrainStation | Diploma Candidate, User Experience Design

JUN - SEPT 2020, TORONTO, ON, CA

### Ryerson University | Bachelor of Interior Design

SEPT 2014 - OCT 2018, TORONTO, ON, CA

## EXPERIENCE

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### Barista, Barista Trainer | Starbucks Canada

AUG 2016 - PRESENT, TORONTO, ON, CA

- Improved customer service by engaging in conversation, building relationships, and providing the “Starbucks experience” of creating a sense of community and third place
- Increased sales and store efficiency by assisting in the restructuring of store layout, inventory organization, creating store signage, and building team communication
- Led teammates through delegation of tasks, reporting feedback, fostering empathy, and training Partners to improve team performance
- Awarded “Partner of the Quarter” in recognition for significant contributions to the store and demonstrating manners with respects to Starbucks’ mission statement

### Interior Design Intern, Junior Designer | Quintessential Co.

JAN 2018 - AUG 2018, MARKHAM, ON, CA

- Restructured and organized material library and developed an improved management system to better track and find necessary products
- Display of initiative lead to primary role in graphic design, responsible for the development of murals, wayfinding iconography, and signage
- Critical and creative thinking displayed through iterative process and conceptual development
- Constructed digital and hand drawn design drawing packages for custom fixtures and furnishings

### Freelance Design Student | Ryerson University

JUL 2015, 2016, 2017, TORONTO, ON, CA

- Participated on all phases of design and construction processes of multiple projects, including clients such as: Ontario College of Teachers, Habitat for Humanity, and Ryerson University’s Ted Rogers School of Management