

AUSTIN JAE LEE

USER EXPERIENCE DESIGNER

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EXPERIENCE

Immigration Law Clerk | Lee & Lee Network

JAN 2019 - PRESENT, VANCOUVER, BC & TORONTO, ON

- Led prospective applicants through the Canadian immigration process.
- Demonstrated ability to work under high pressure and maintain professional relationships with clients.
- Digitized up to 2 years of past client history in preparation for ICCRC auditing.

Supervisor | Swiss Chalet

APR 2015, VANCOUVER, BC

- Liaised between Owners/management and Front of House to maintain good relations.
- Researched, created, and implemented new protocols for staff to increase average cheques to at least \$20.00/cover.
- Adjusted inventory orders weekly to reduce food waste.

EDUCATION

BrainStation | Diploma Candidate, User Experience Design

JAN 2020 - MAR 2020, TORONTO, ON

University of Toronto | Bachelors in Arts & Science, Bioinformatics Major, English Major

SEPT 2017 - PRESENT, TORONTO, ON

George Brown College | Diploma, General Arts and Science

SEPT 2015 - APR 2017, TORONTO, ON

Dean's List

Award for Academic Excellence

PROJECTS

Pastel Bank Practice Investment Portfolio | Maker

FEB 2020, SCOTIABANK & BRAINSTATION DESIGN SPRINT

SKILLS

Sketch, InVision, POP App, Optimal Sort, Principle, Autodesk SketchBook

PROFILE

I pursued a career in Canadian immigration law to help people like my family find a home in Canada. My time with a wide range of client stories has shown me that many areas of the Canadian government, including immigration, are in desperate need of a technological overhaul. With the technical UX Design skills I've gained from BrainStation, and my real-world experience with the Canadian immigration system, I believe I can help effect that change.



Austin Jae Lee

Certified English tutor, Canadian immigration consulting agent, Ambitious, Adaptable

UX Design marks the end of a long academic journey. I have put years into Biology, Psychology, English, and Canadian Immigration before finally reaching the conclusion that UX was the right fit for me. That being said, I believe that my time searching has given me invaluable multidisciplinary experience. Through my time at BrainStation, I have learned to focus these insights to further develop my UX skillset. I look forward to making the most of my learning in the next step of my UX career.

Capstone Project - canIMM

canIMM offers secure and reliable Canadian immigration services, at no cost

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