

# Nirali Vadsaria

Web Developer

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<https://github.com/niralivadsaria>

Creative problem-solving in any form has always been something that excites me. Having spent a few years in customer service, I have developed a sense of empathy and understanding of customer experience that helps me develop user-friendly web application, which are founded on efficient, clean code.

## SKILLS

HTML, CSS, SAAS, React.js, Dom, API'S, Node.js, SQL, Python, Jira, Postman.

## PROJECTS

### Capstone-Recipe Finder | Developer

June 2021 -Aug 2021

- This app helps users find recipes by allowing users to do a key word search with 2 or 3 main ingredients in order to receive a list of relevant recipes.
- This app is full stack app and using React, Express, SQL, Bootstrap.

## EXPERIENCE

### Customer Service Representative | Scotiabank

JAN 2019 - 2021 Mississauga, ON

- Provided service to customer by processing, checking, and authorizing the transaction within approved limit.
- Helped customers solve their issues and concerns and doing the payout for their mortgages.

### Seasonal trainer | Amazon fulfillment center

Oct 2018 - 2019, Mississauga, ON

- Trained approximately 35 new hires to develop them and their performance to Amazon's standard.
- Coached employees, in data entry and provided daily reports to the senior manager

### Warehouse Associate | Amazon fulfillment center

Sept 2017, 2018, Mississauga, ON

- Processed the returns of customers from all over Canada.
- Performed duties such as auditing, problem, solving, and working in inbound and outbound departments.

### Sales Development Manger | HDFC LIFE

Feb 2017, 2017, Navsari, India

- Drove the insurance product and delivered the company's various new and existing product with help of a bank channel partner, HDFC Bank.

## EDUCATION

### Brainstation | Diploma Candidate, Web Development

June 2021 - Aug 2021 ONTARIO, CA

### Uka Tarsadia University | Master of Business Administration

June 2014 - 2016, Bardoli, India

### Naranlala College of Commerce and Management | Bachelor's in Business Administration

June 2011 - 2014, Navsari, India