

Tanishq Dubey

DATA ANALYST

EXPERIENCE

Customer Service Representative | Scotiabank

JULY 2019 - APRIL 2020, VANCOUVER, BC

- Sought out opportunities to help clients get ahead financially and referred to appropriate advisors as applicable
- Focused on team building and improved branch ratings in the Pulse Program
- Coordinated with cross-functional teams to address customer grievances and improve customer satisfaction

Quick Service Attendant | Canucks Sports & Entertainment

OCTOBER 2018 - JUNE 2019, VANCOUVER, BC

- Exceeded service expectations and garnered positive comments from customers through courteous attitude and extensive product knowledge
- Focused on customer relations and addressing customer grievances in a timely and effective manner
- Performed a variety of tasks as part of a team to ensure outstanding customer service

EDUCATION

BrainStation | Diploma Candidate, Data Science

JUNE 2020 - SEPTEMBER 2020, VANCOUVER, BC

Douglas College | Post Baccalaureate Diploma, Finance

SEPTEMBER 2018 - DECEMBER 2020, NEW WESTMINSTER, BC

University of Delhi | Bachelor of Business Studies, Major Finance

JUL 2014 - APRIL 2017, NEW DELHI, INDIA

PROJECTS

Helping Vancouverites Avoid Parking Tickets

JUNE 2020 – SEPTEMBER 2020, BRAINSTATION CAPSTONE PROJECT

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SKILLS

Databases: MySQL

Programming: Python, R

Statistics: Hypothesis Testing, A/B tests, Regression, Minitab

Data Visualization: Tableau,

Matplotlib, Plotly, Bokeh, Seaborn

Neural Networks: Tensorflow, Keras, Pytorch

Big Data: AWS, Hadoop, Spark, Hive

Machine Learning: Supervised and Unsupervised Learning

PROFILE

Working at a bank gave me an opportunity to see first-hand how data was being used to drive all major decisions in not just the financial industry, but our lives as well. My professional background combined with my volunteer experience make me confident about interacting with different teams to understand their constraints and how it all fits with the bigger picture.

Looking forward to deep diving into the fascinating world of data and the wonders it can do.

“You just can’t help but look at that data set and go, ‘I feel like I need to look deeper. I feel like that’s not the right fit.’” – Jennifer Shin