

Maria Anika Custodio

FULL - STACK WEB DEVELOPER

anikawebdev@gmail.com
778-791-8462
linkedin.com/in/anicusdev/
github.com/anikawebdev

I am a web development student with a background in customer service, sales and banking. While working at the bank, I discovered that I'm a doer - I enjoy solving problems and getting things done. I think that my superpower is my excellent attention to detail. I know that these traits, along with continuous learning and hard work, will help me shine as a full-stack web developer.

EXPERIENCE

Financial Service Representative II - Universal Banker | CIBC

SEP 2018 - NOV 2019, SURREY, BC

- Accountable for direct client support and for building lasting relationship with clients
- Proudly helped clients reach their financial goals by giving advice on and by processing mortgages, loans, refinances, lines of credits, credit cards, overdrafts, bank accounts, GICs, mutual funds, etc.
- Demonstrated teamwork and multi-tasking by coordinating a lobby schedule that will accommodate everyone's schedule at the branch
- Was the go-to person at my branch when my Branch Manager or fellow FSRs needed help balancing and for guidance in transactional procedures

Senior Customer Service Representative | CIBC

JUL 2016 - SEP 2018, LANGLEY, BC

- Demonstrated reliability and excellent attention to detail by opening and closing the branch, ensuring cash, documents, etc. are taken out in the morning and securely put away in the vault with the timer and alarms set at the end of the day
- Demonstrated time-management by managing cash flow at the branch, ensuring that we have enough cash, shipping and ordering as needed
- Demonstrated teamwork by assisting the branch manager, FSRs and tellers with fixing client issues and balancing errors

Customer Service Representative | CIBC

MAR 2014 - JUL 2016, SURREY, BC

- Demonstrated customer service skills and excellent attention to detail by processing numerous transactions for clients accurately, efficiently, with a smile and grace despite working under pressure

EDUCATION

BrainStation | Diploma Candidate, Web Development

APR - JUN 2020, VANCOUVER, BC, CA

Canadian Securities Institute | Certificate, Investment Funds In Canada

JUL 2018, VANCOUVER, BC, CA

SKILLS

Front-End: HTML5, SCSS, JavaScript, ReactJs, DOM APIs
Back-End: NodeJs, ExpressJs, Web APIs,
Database: MySQL, MongoDB